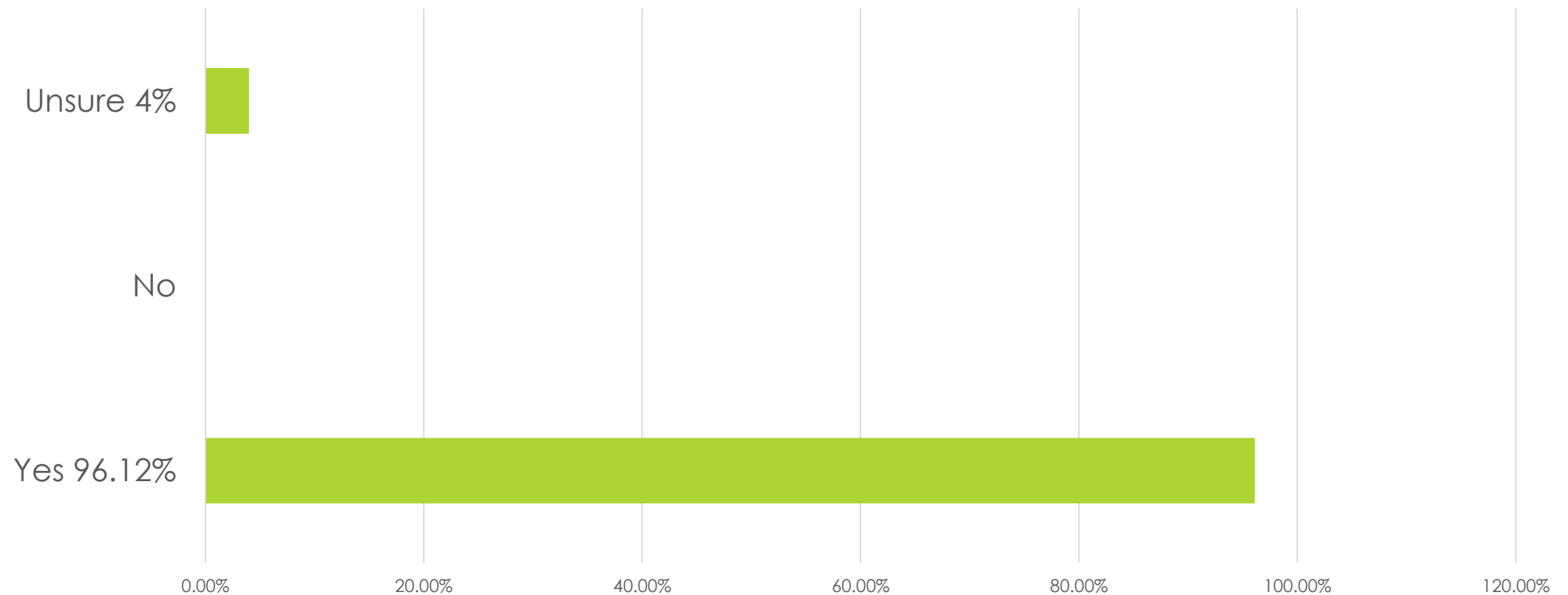


COVID-19 Nonprofit Needs Assessment

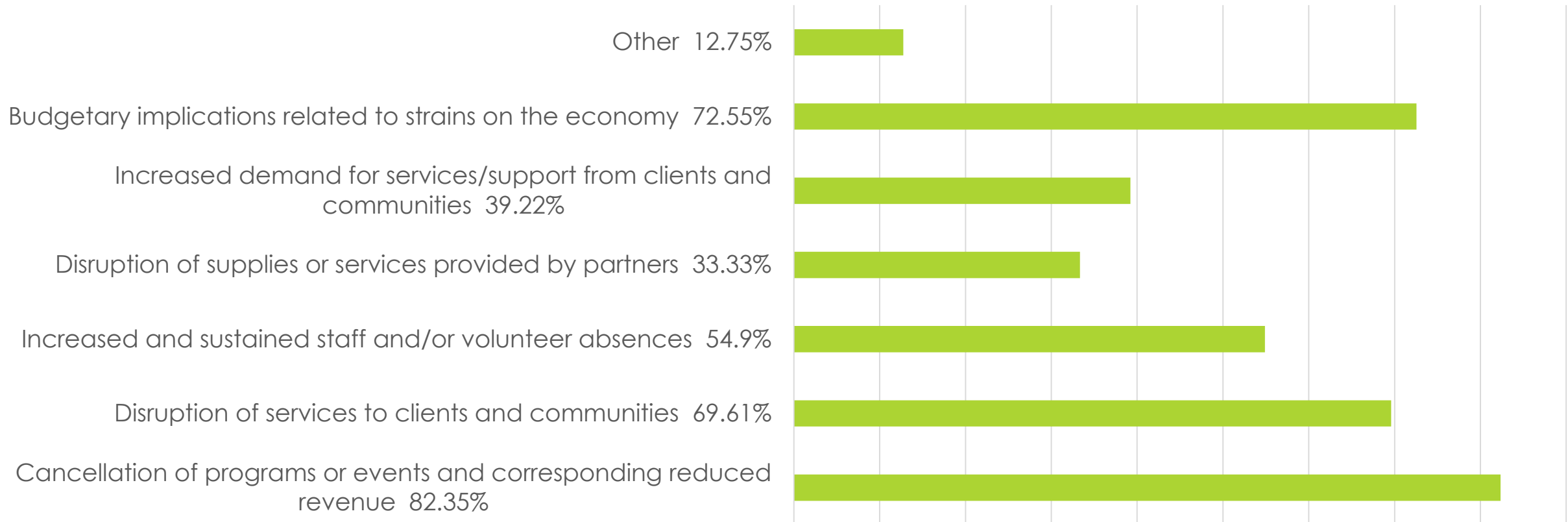


Q1: Has your organization been impacted by the spread of the coronavirus, or do you expect it to be impacted?

► Answered: 103 Skipped: 0



Q2: If you replied "Yes" to the above, which of the following impacts has your organization experienced or anticipates experiencing? (Check all that apply, and/or share additional ways net to "Other")



► Answered: 102 Skipped: 1

Which of the following impacts has your organization experienced or anticipates experiencing?

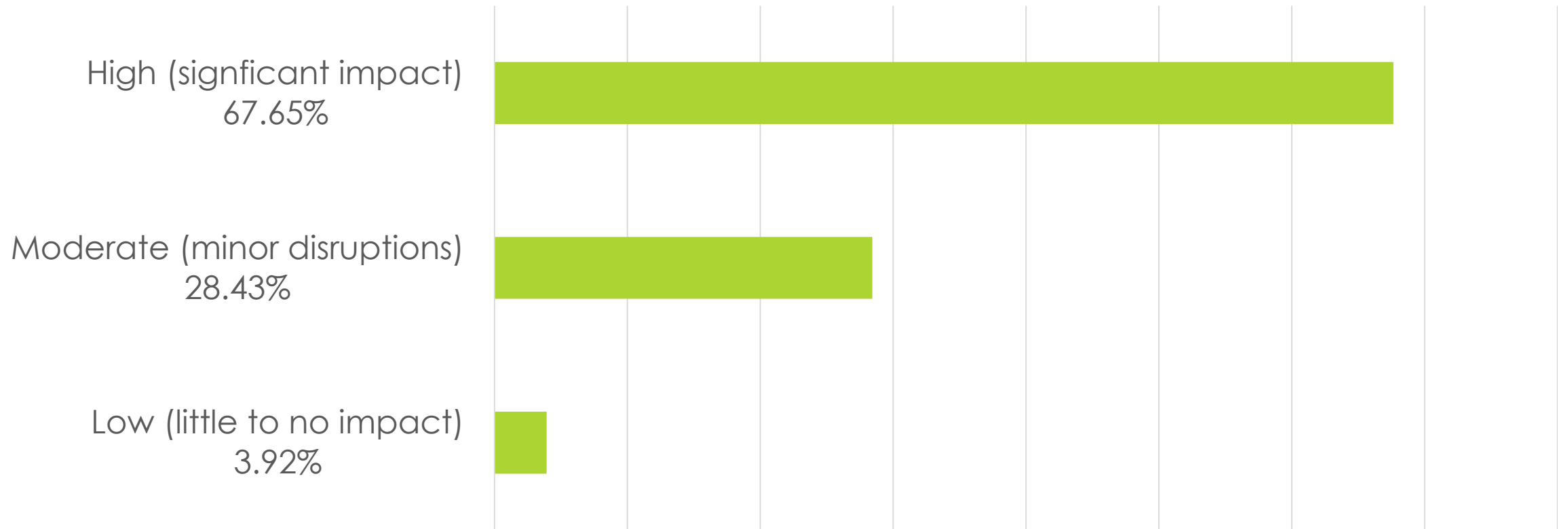
► Open Ended responses

- “The potential for being quarantined”
- “Ability to isolate residents with COVID-19 symptoms at homeless shelter”
- “Total loss of revenues due to closure”
- “The unknown! We don't know yet the full impact”
- “Suspension of planning for future events, stress on staff related to not only jobs but overall impact on their lives”
- “We save cats. Expect adoption demand to slow, so we will just hang in, keep them safe & hope for better days!”

Which of the following impacts has your organization experienced or anticipates experiencing? (cont'd)

- “Postponing events and activities”
- “Expect reductions in grants and sponsorships and training attendance, having to now offer all services for free reducing our revenues”
- “Increase for demand and disruption of supplies are in our near future”
- “Childcare and respite for our foster adopt families. Having children from trauma in your home adds another HUGE layer of stress on families with kids home from school. The behaviors are sky rocketing and parents are exhausted”
- “Steep drop in sales at our Thrift Stores - social enterprise”
- “Cancellation of all of our community-based educational programs”

Q5: 5. Please estimate the level of severity that any impacts are currently having or are predicted to have on the programs, services, or general operations of your organization.



▶ Answered: 102 Skipped: 1



44%

- ▶ Average anticipated DECREASE in revenue related to the coronavirus. (question #3)

Examples of revenue decline:

- 100%? We are fully closed until further notice
- 20% estimated, Spring weddings are a large part of our revenue - We also had a Celtic Month celebration with several concerts and events that all were cancelled
- 50% estimated from small individual donors
- By April 1st our revenue will decrease between 50-100%
- Closing ReStore, Average per month \$23,000
- Depends on how long we have to suspend events, but anywhere between 10% to 30%
- Hard to anticipate but I'm guessing at least 25% in our registration income and 10% in our sponsorship income.
- it will be significant.

More examples of revenue decline:

- Potentially 85% in program revenue.
- Probably at least a 20% decrease in revenue
- Responses
- Too early to tell. Significant!
- unable to determine at this time, we will know more in 2 weeks
- we have had a 90% decrease in donations both February and March
- We have had to reschedule our only fundraising event in which we anticipated bringing in over 10% of our annual revenue. Additionally, we are not able to do community outreach events, so expect our regular fundraising efforts to be hard hit, reducing our revenue another 5% or more. Lastly, we are very dependent on government grants and if those funds are redistributed we will not be able to survive.
- We have no idea; that's the problem
- We made almost \$23,000 last march and will be reporting little to no income march 2020



21%

- ▶ Average anticipated INCREASE in expenses related to the coronavirus. (question #4)

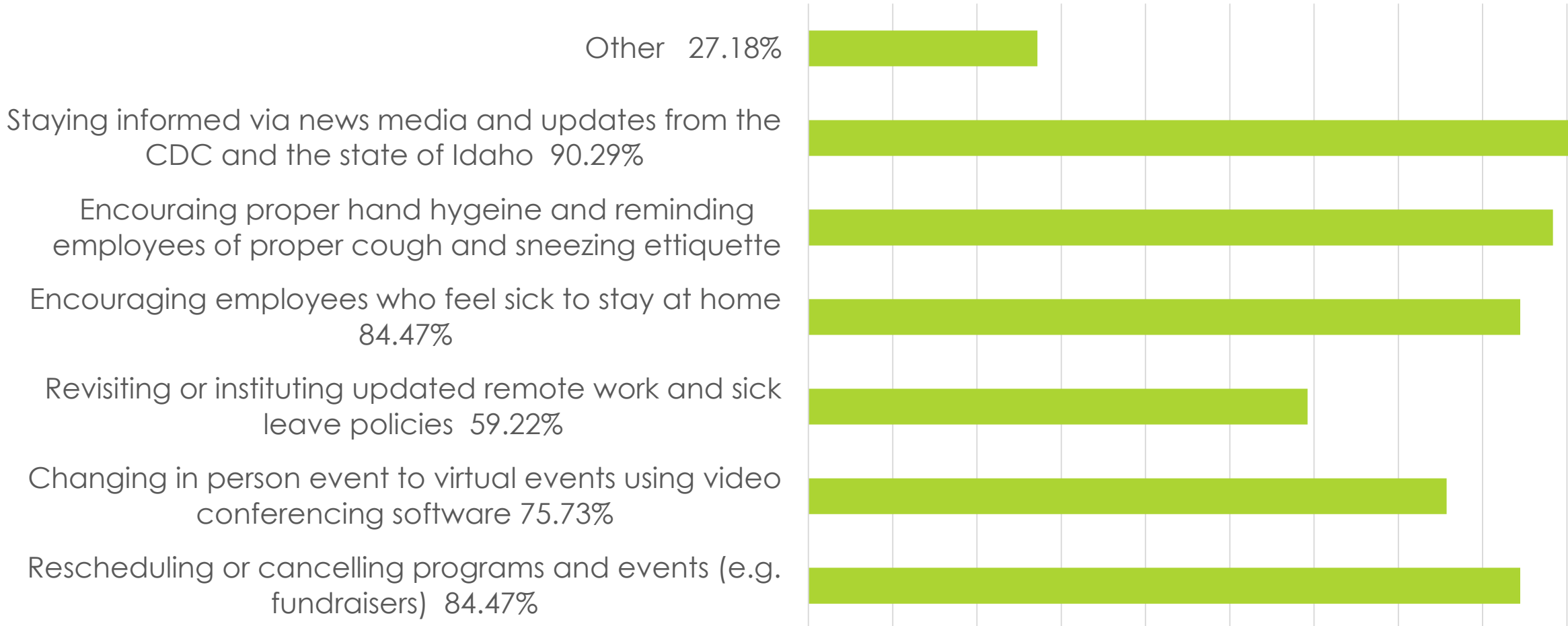
Examples of expense increase:

- 10%-20% increase [if we need to purchase food & resources to distribute]
- Calls to the Idaho Suicide Prevention Hotline are up and we need to get more people on trained and on the phone quick
- Creation of a special pandemic sick leave benefit. Some added costs to make working remotely possible (new laptops for example).
- Hoping to still pay staff, even with no income
- not sure since we are a tuition based school; however, parents needing childcare (which we can't provide) and IF they lose their job????
- Not until after quarantines or social distancing is lifted. At which time we expect an increase of more than 20% in need for our services and therefore funding to pay for those services.
- paying employees
- Unsure, refunding tickets and deposits aren't an Increase in expenses
- We intend on still attempting payroll, rent and utilities on no income

Q6: Has your organization responded, or does it anticipate responding, to the spread of the coronavirus in any of the following ways? (Check all that apply, and/or share additional ways next to "Other")



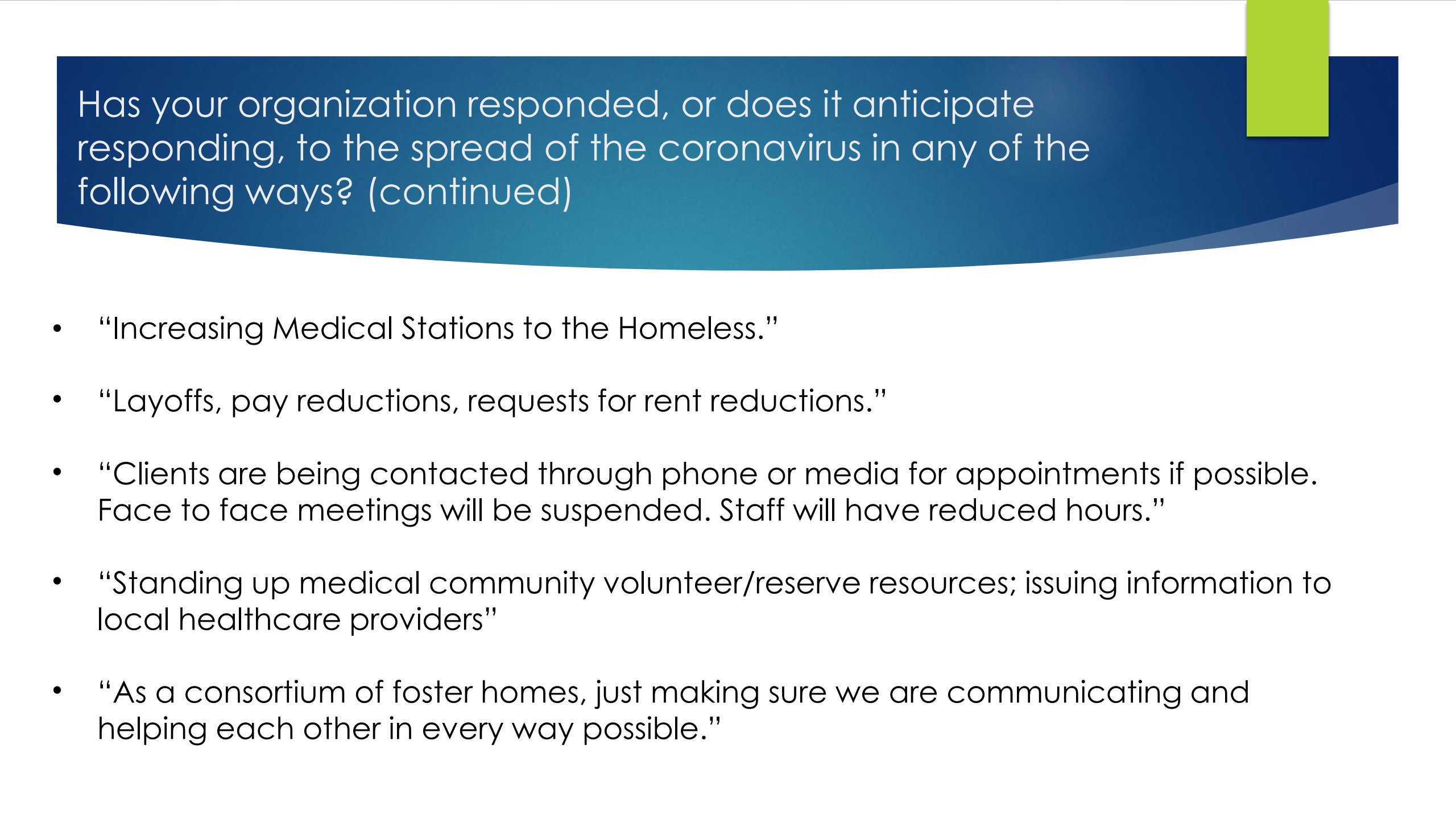
► Answered: 103 Skipped: 0



Has your organization responded, or does it anticipate responding, to the spread of the coronavirus in any of the following ways?

► Open Ended responses

- “We have reached out to our local Health Department to utilize the Mobile Medical Unit and Mobile Dental Unit to provide testing in small, rural communities. We are in the initial stages of coordination of providing this service to those communities. We are also working with the local hospital (Intermountain Healthcare), who is providing FHS with additional testing kits and the use of their laboratory which has a much faster turnaround time than the State lab. We are also reaching out to the Idaho Food Bank to assist in getting food to those in need who may be coming to our medical clinic for services.”
- “Most of our employees already work from home. We've instituted a policy of one person working in our small 12X16' office at a time. And wiping used surfaces at least 2 times a day.”



Has your organization responded, or does it anticipate responding, to the spread of the coronavirus in any of the following ways? (continued)

- “Increasing Medical Stations to the Homeless.”
- “Layoffs, pay reductions, requests for rent reductions.”
- “Clients are being contacted through phone or media for appointments if possible. Face to face meetings will be suspended. Staff will have reduced hours.”
- “Standing up medical community volunteer/reserve resources; issuing information to local healthcare providers”
- “As a consortium of foster homes, just making sure we are communicating and helping each other in every way possible.”

Q7: Do you have any of the following currently in place for your organization and staff?

► Answered: 90 Skipped: 13

